

# Quality Assurance and Compliance Virtual Desk Monitoring Review for Career and Technical Education

Florida School for the Deaf and the Blind

November 16 - 20, 2020

Final Report

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#### Florida Department of Education Division of Career and Adult Education

# Florida School for the Deaf and the Blind Career and Technical Education Quality Assurance and Compliance Monitoring Report

#### I. INTRODUCTION

The Florida Department of Education (FDOE), Division of Career and Adult Education (division), in carrying out its roles of leadership, resource allocation, technical assistance, monitoring and evaluation, is required to oversee the performance and regulatory compliance of recipients of federal and state funding. The Quality Assurance and Compliance (QAC) section is responsible for the design, development, implementation and evaluation of a comprehensive system of quality assurance including monitoring. The role of the quality assurance system is to assure financial accountability, program quality and regulatory compliance. As stewards of federal and state funds, it is incumbent upon the division to monitor the use of workforce education funds and regulatory compliance of providers on a regular basis.

#### II. AUTHORITY

The FDOE receives federal funding from the U.S. Department of Education (USDOE) for Career and Technical Education (CTE) under the Carl D. Perkins (Perkins) Strengthening Career and Technical Education for the 21<sup>st</sup> Century Act, and for Adult Education (AE) under the Workforce Innovation and Opportunity Act (WIOA) of 2014. FDOE awards sub-grants to eligible providers to administer local programs. FDOE must monitor providers to ensure compliance with federal requirements, including Florida's approved state plans for CTE and Adult Education/Family Literacy. Each state shall have procedures for reviewing and approving applications for sub-grants and amendments to those applications, for providing technical assistance, for evaluating projects and for performing other administrative responsibilities the state has determined are necessary to ensure compliance with applicable statutes and regulations pursuant to 34 CFR 76.770, Education Department General Administrative Regulations (EDGAR) and the Uniform Grant Guidance (UGG) for grant awards issued on or after December 26, 2014. The Florida Department of Education, Division of Career and Adult Education, is required to oversee the performance of sub-grantees in the enforcement of all laws and rules (Sections 1001.03(8) and 1008.32, Florida Statutes).

Additional citations noting pertinent laws and regulations and authority to monitor are located in the 2020-21 Core Monitoring Guide, which is still under review.

# III. QUALITY ASSURANCE CORE MONITORING GUIDE

The Quality Assurance Policies, Procedures and Protocols manual was discontinued after the 2019-20 program year. The QAC section will now operate from the Core Monitoring Guide (CMG). The guide provides a summary of each Core Activity and objective of the monitoring design and process.

#### IV. PROVIDER SELECTION

Various sources of data are used throughout the implementation of the quality assurance system. The monitoring component of the system is risk-based. Risk assessment is a process used to evaluate variables associated with the grants and assign a rating for the level of risk to the department and the division. A risk matrix, identifying certain operational risk factors is completed for each provider. The risk matrix for each program monitored is located in Appendix A. The results of the risk assessment process and consideration of available resources are used to determine one or more appropriate monitoring strategies to be implemented.

The QAC section may apply any specific monitoring strategy to any federal or state-funded provider at any time. There may be circumstances that may warrant onsite monitoring, desk monitoring review or other strategies regardless of a provider's risk matrix score.

The monitoring strategy for Florida School for the Deaf and the Blind (FSDB) was determined to be a virtual desk monitoring review (VDMR). Notification was sent to Ms. Jeanne Prickett, president, Florida School for the Deaf and the Blind on August 28, 2020. The designated representative for the agency was Ms. Leonora Hughes.

The representative of the division conducting the VDMR was program specialist, Mr. Charles Davis of the Quality Assurance and Compliance section.

#### V. Florida School for the Deaf and the Blind

#### ENROLLMENT:

#### Fiscal Year (FY) 2018-19

CTE (possible duplication at program level): Secondary – 523

The provider was awarded the following grants for FY's 2018-19, 2019-20 and 2020-21:

#### Finance FV 2018-19

Grants Perkins CTE Secondary	Grant Number 557-1619B-9CD01	<u>Grant Amount</u> \$ 150,000.00	Unexpended \$ 2,386.95
FY 2019-20 Grants Perkins CTE Secondary	<u>Grant Number</u> 557-1610B-0CD01	Grant Amount \$ 150,000.00	<u>Unexpended</u> \$ 22,866.91
FY 2020-21* <u>Grants</u> N/A	Grant Number N/A	Grant Amount \$ N/A**	Unexpended \$ N/A

<sup>\*</sup> Final project disbursement reports not available at the time of this writing.

Additional information about the provider may be found at the following web address: <a href="https://www.fsdb.k12.fl.us">www.fsdb.k12.fl.us</a>

#### VI. MONITORING ACTIVITIES

The monitoring activities included pre and post-visit planning, an entrance and exit conference, records review and interviews with administrators when necessary.

#### Onsite Visits

No onsite visits were made during the VDMR process.

# **Entrance and Exit Conferences**

An introductory teleconference for FSDB was conducted on November 16, 2020. The exit teleconference was conducted on November 20, 2020. The participants are listed below:

<sup>\*\*</sup> Grant applications not approved at the time of this writing.

Name	Title	Entrance	Exit
		Conference	Conference
Leonora Hughes	Director	X	X
FDOE Monitoring			
Team			
Charles Davis	Program Specialist, QAC, FDOE	X	X
Michael Swift	Program Specialist, QAC, FDOE	X	X

#### Interviews

FSDB administrators were available via teleconference for interviews, if necessary.

#### Records Review

Program, financial and administrative records were reviewed. A complete list is provided in section VII, item F. Policies and procedures were reviewed and discussed at various times during the visit.

#### VII. RESULTS

- **A.** <u>ADMINISTRATION:</u> refers to the management and/or supervision of programs, structure of programs and services, grant oversight and other administrative areas.
  - The CTE grants for FSDB are managed by Leonora Hughes.
  - FSDB worked with numerous stakeholders to assist in the creation of the school's comprehensive local needs assessment (CLNA). Those stakeholders will also serve as an advisory committee.
  - FSDB offers ample opportunities for employee training and professional development. CTE administrative staff and instructors participate in annual trainings within their program areas, and FDOE sponsored training events and webinars are also attended.
- **B.** <u>DATA AND ASSESSMENT:</u> refers to all the components of the data and assessment system, including test administration, test security, data collection and entry and reporting, as well as procedures. The use of data in program decision-making is also explored and commented upon.
  - FSDB is currently using the Skyward® management information system (MIS).
  - Frequent trainings are provided on data collection procedures, data entry and other pertinent areas
  - All of the data elements required of their local MIS were included in the system and verified during the desk review.
  - FSDB has internal controls that ensure each individual has access to only a specific part of the MIS to prevent too many people from being able to view sensitive student data.
  - The CTE directors regularly meet with their administrative staff to discuss trends within data reports. These meetings help to ensure that the objectives of all grants are being met.
  - All student level data was made available to the FDOE monitoring staff during the VDMR.
    - Industry Certifications

- **C.** <u>CURRICULUM AND INSTRUCTION:</u> refers to those elements that contribute to student learning and skill acquisition.
  - CTE programs across at FSDB include a sequence of middle school and high school courses.
  - FSDB students can participate in CTE programs on the FSDB campus or at First Coast Technical College.
  - FSDB is a comprehensive State school.
  - FSDB prohibits discrimination in access to education programs and activities.
  - CTE students have the opportunity to participate in multiple Career and Technical Student Organizations (CTSO), which include Florida SkillsUSA, Inc., and Skills USA.
- **D.** <u>TECHNOLOGY AND EQUIPMENT:</u> refers to a review of the technology and equipment used by students and instructors in the classroom; addresses access, availability, innovation, use and condition.
  - All inventory criteria set forth by EDGAR and the UGG is included within the inventory management system. The inventory management system was verified during the VDMR.
  - Photographic evidence of inventory was reviewed as part of the VDMR process.
  - FSDB has a technology plan that includes policies on new equipment requests, equipment safety/storage and disposal of old inventory.
  - There have been no reports of stolen or lost equipment over the previous three fiscal years.
- **E.** <u>ACCESS AND EQUITY:</u> refers to compliance with the requirements of federal non-discrimination laws as relating to recruitment, enrollment, participation and completion of programs.
  - The Office of Equal Educational Opportunity (OEEO) for school districts is responsible for monitoring and overseeing civil rights compliance obligations. Should you have any questions or concerns, please contact the OEEO at 850-245-0511.
- **F. RECORDS REVIEW:** refers to a review of the records and documents that evidence compliance with federal and state rules and regulations. Samples of financial and programmatic records are reviewed.
  - Size, scope and quality review
  - CLNA
  - MIS data quality checklists
  - District policies and procedures for finance and procurement
  - District technology plan
  - Student and employee handbooks
  - Inventory records
  - Procurement records
  - Memorandums of Understanding (MOUs) and articulation agreements
  - Advisory committee records agendas, sign in sheets, etc.
  - District professional development and training records agendas, sign in sheets, training materials, etc.
  - CTE student data review
  - Student progression plans

- **G. <u>FINANCIAL:</u>** refers to aspects of the federal fiscal requirements that providers must meet when expending federal funds, including financial management, procurement, inventory management and allowable costs.
  - The school has financial policies and procedures in place to ensure the efficient cash management of CTE grant funds.
  - FSDB uses the Florida Accounting Information Resource (FLAIR) as their dedicated financial management system.
  - The school has detailed and thorough procedures for the procurement of equipment and inventory that is funded by its federal grants. The chain of approval for a grant funded purchase is determined by the dollar value of a potential purchase.
  - The Executive Director of Career Development, Government Operations Consultant (GOC), and Director of Budgets and Grants review all expenditures.
- **H.** <u>COLLABORATION:</u> refers to the collaborative agreements, partnerships or memoranda of understanding (MOU) that are in place to benefit an agency's programs and students.
  - FSDB has numerous collaborations and MOUs within the local community. They often offer additional educational and job experiences to students within the district. The list of partners include, but are not limited to:
  - LongHorn Steakhouse
  - o Chick-Fil-A
  - o FSDB has an articulation agreement with First Coast Technical College.

# VIII. REQUIRED RESOLUTION ACTIVITIES

#### CAREER AND TECHNICAL EDUCATION

1. Corrective Action Plan – FSDB is not required to complete a CTE Corrective Action Plan.

#### IX. SUMMARY

Once the VDMR is completed, including receipt of additional requested information when applicable, a preliminary report is forwarded to the provider for review. Comments are accepted and will be considered at the discretion of the FDOE monitoring team lead. Once the final report is approved, it will be forwarded to the agency head with a copy sent to the provider designated contact person. The final report will be posted on the department's website at the following address: <a href="http://fldoe.org/academics/career-adult-edu/compliance">http://fldoe.org/academics/career-adult-edu/compliance</a>.

Finally, the division issues a closure letter to the agency head and designated contact person. This letter indicates that all outstanding resolution items have been completed, when applicable, and that no further action is required. This letter will officially end your monitoring process.

On behalf of the department, the monitoring team extends its appreciation to all participants in the Florida School for the Deaf and the Blind virtual desk monitoring review. Special thanks is offered to Ms. Leonora Hughes for her participation and leadership during this process.

### APPENDIX A

# Florida School for the Deaf and the Blind Career and Technical Education Risk Matrix

# Risk Scores Matrix for Districts Receiving Career and Technical Education (CTE) Carl D. Perkins Grants

Agency Name: FLORIDA SCHOOL FOR THE DEAF AND THE BLIND

Program Type: **CTE**Target Year: **2018-2019**Monitoring Year: **2020-2021** 

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metric Points
	7 or More Years	7	7	<u>X 10</u>	
Number of Years Since Last	5-6	5			70
Monitored	3-4	3			
	0-2	1			
	Upper Quartile	7	3	<u>X8</u>	
Total Budget for all Perkins	Upper Middle	5			2.4
Grants Combined	Lower Middle	3			24
	Lower Quartile	1			
	4 or More	7			
Name to a of Doubing Cuanta	3	5	1	<u>X 8</u>	8
Number of Perkins Grants	2	3			8
	1	1			
Change in Management	Yes	7	0	<u>X 6</u>	0
Information Systems (MIS) from Previous Fiscal Year	No	0			
Agency CTE Program Director Change from Previous Fiscal	Yes	7	7	<u>X 6</u>	42
Year	No	0			
	Upper Quartile	7	3	<u>X 4</u>	
Unexpended Funds from all	Upper Middle	5			
Perkins Grants Combined	Lower Middle	3			12
1 ci kins Gi ants Combined	Lower Quartile	1			
	0	0			
	Upper Quartile	7	0		0
Number of Findings from the	Upper Middle	5			
Office of the Auditor General	Lower Middle	3		<u>X 4</u>	
Office of the Muditor General	Lower Quartile	1			
	0	0			
	<b>AGENCY RISK</b>	SCORE:	156		

Data sources used for calculations: Prior to July 1, 2019